



COVID-19 Situation Update from Paradise Valley Estates

PVE Management continues to monitor the situation and we are working closely with our partners: NorthBay Healthcare, LeadingAge, the Centers for Medicare and Medicaid Services (CMS), and the county and state public health departments. Nothing is more important to us than our residents and team members, so we are working with these agencies to implement preventive protocols and planning for contingencies to address worst-case scenarios in this rapidly changing situation.

As of Friday, March 13, we have implemented the following precautions:

- Prohibiting all non-essential visits (family, friends, vendors, and anyone who does not reside at Paradise Valley Estates).
- Prohibiting all non-essential meetings and visitors to Quail Creek, Laurel Creek, and Deer Creek.
- Screening all visitors at the gate per protocol provided by CMS.
- Canceling large group activities.
- Providing take-out meals to residents, and actively discouraging them from eating in the Main Dining Room.
- Screening our health services employees for symptoms daily, before they begin their shifts.
- Canceling all guest room stays.
- Strongly encouraging residents to have virtual meetings such as Skype or Facetime with their loved ones.

We will continue to provide updates as we implement additional preventive measures.

Friday, March 13, 5:00PM