

# 8 Must-ask Questions for Retirement Community Interviews



**Visiting or interviewing potential  
retirement communities?**

**Here are 8 questions they  
should answer.**



**What are the contract provisions?**



## Contracts



Know entrance qualifications and how to apply.



## Contracts



Get specific on services and amenities included in the contract.



## Contracts



Are higher levels of care included or at an extra cost?



**What continuum of care  
is available?**



## Continuum of Care



Know if care includes assisted living, memory care, rehabilitative, and long-term nursing care.



## Continuum of Care



Know the provisions or costs of accessing higher levels of care.



**How is the community owned  
and operated?**



## Ownership



Look at community oversight and who serves on the board of directors.



## Ownership



Are residents represented by resident councils and on the board of directors?



## Ownership



Investigate financials from key financial ratios to investments.



**What amenities are offered, and are there costs for using them?**



## Amenities



Look for special perks like dog parks, walking trails, and community gardens.



## Amenities



Is there a variety of meeting and activity space, such as art studio, classrooms and large multi-purpose auditorium?



## Amenities



Are there convenient options for banking and postal services, as well as closed circuit TV and intranet communications?



**Are mealtimes and dining  
options flexible?**



## Dining



Entrées should vary often and include fresh, healthy ingredients.



## Dining



Culinary professionals should lead planning with support from dietary specialists.



## Dining



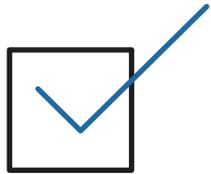
Do the style and services of dining venues suit your personal preferences?



**Are fitness and wellness priorities?**



## Wellness



Fitness staff should be accredited fitness professionals.



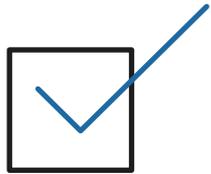
## Wellness



Do facilities include a state-of-the-art gym and heated indoor pool?



## Wellness



Routine health care services should have regular hours and staff.



**How robust is the monthly  
activity program?**



## Activities



Are outings, community events, special interest groups and educational programs regularly available?



## Activities



Activities should be offered and encouraged at all levels of care.



**Who is responsible for community  
and home environmental services?**



## Environmental Services



Are security personnel on duty  
24 hours a day?



## Environmental Services



Is routine home maintenance provided and available 7 days a week?



## Environmental Services



Is weekly housekeeping included in your monthly fee or is there an extra cost?

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worked a lifetime to enjoy.**

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